



Organizational Management Consulting & Training Programs  
... improving customer service and diversity cohesion through ethnic understanding!

## PERFORMANCE MANAGEMENT TRAINING



Transcending Borders offers Performance Management training which is designed to meet the needs of your corporation, small business or non-/not-for-profit organization. We work with clients of all sizes and across all industries to help you and your employees:

- ❖ Distinguish between employee evaluations and performance evaluations
- ❖ Establish effective Organizational Rating or Performance Appraisal systems
- ❖ Set performance-based objectives which help employees meet related standards
- ❖ Develop and schedule timely performance evaluations to achieve desired results
- ❖ Identify and address poor performance and the factors which influence it
- ❖ Use proven strategies to make feedback sessions more constructive
- ❖ Increase employee communication, productivity and satisfaction

This training program is issued in (7) parts which help you achieve all of the above – *and more*:

- ❖ **PART 1:** Performance Management Overview
- ❖ **PART 2:** Organizational Rating Systems Explained
- ❖ **PART 3:** Setting Performance-Based Goals & Objectives
- ❖ **PART 4:** Conducting Timely Performance Evaluations
- ❖ **PART 5:** Factors Influencing Poor Performance
- ❖ **PART 6:** Tools for Constructive Feedback
- ❖ **PART 7:** Secrets to Peak Performance

Call (484) 278-6547 today for Performance Management training or to request a consultation.

"[Your] briefing on Diversity and Inclusion ... reminded me how important respecting difference is." – Darryl T. Brown, *Federal Employee*